QUALITY POLICY

ISO 9001:2015

At GIGA IT, we provide Staffing services of specialized technology professionals, contributing qualified talent that supports the achievement of our clients' objectives.

Top Management is committed to maintaining a Quality Management System in accordance with the requirements of the ISO 9001:2015 Standard, committing to:

- Satisfy the needs and expectations of our clients, providing Staffing services that meet their requirements in terms of timeliness, quality and professional competence.
- Comply with applicable requirements, including client, legal and regulatory requirements and other commitments undertaken by the organization.
- Promote the continual improvement of processes and of the Quality Management System through performance analysis, the management of risks and opportunities, and the implementation of improvement actions.
- Ensure the selection, evaluation and development of talent, making sure that the assigned professionals have the competencies required for each service.
- Strengthen the competencies of our team, fostering continuous training, commitment, innovation and collaborative work.
- Promote the employability and professional development of our talent, supporting their continuous growth and creating value for both our employees and our clients.

This Policy provides the framework for setting Quality objectives. It is communicated to all personnel and to relevant interested parties. It will be reviewed periodically to ensure its continuing suitability, adequacy and effectiveness.

Approved by Top Management:

Verified by signNow
08/12/2026 10:29:16 UTC
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Eduardo González
Chief Executive Officer (CEO)

Change Control

Date	Revision No.	Change
09-07-26	0	Original issue

Approval

Issued by	Reviewed by	Approved by
People, IT & Efficiency Department	Chief Executive Officer	General Management